# **Mobile Security Trends**

Michael Soto Mobile Security Architect



## **Agenda**

- About Me
- What's Happening? / Mobile Trends
- Enterprise Challenges
- Mobile Threats
- Mobile Awareness
- Mobile Security Technology



#### **About Me**

- Mobile Security Architect with FishNet Security
- 20+ Years of Enterprise IT Experience
- 4 Years of Enterprise Mobility Experience
- Work with SMB to Fortune 500
- Electrocuted twice with 10,000 volts



# What's Happening?

- Apple
  - iOS 7
  - iOS 8
- Samsung
  - KNOX?
  - Tizen
- Google
  - KitKat





# What's Happening?

#### Market Leader Consolidation

- AirWatch
  - Vmware (\$1.4B)
- MaaS 360
  - IBM (unknown)
- Zenprise
  - Citrix (undisclosed)

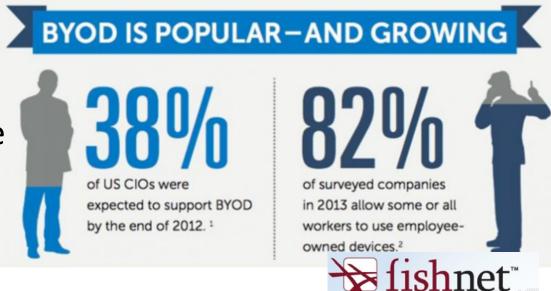




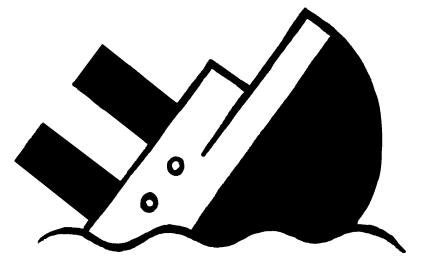




- Demand for "Any, Any, Any!"
- BYOD
- Productivity increase?
- Increased demand to resources
  - Public
  - Private
- Work/Life balance

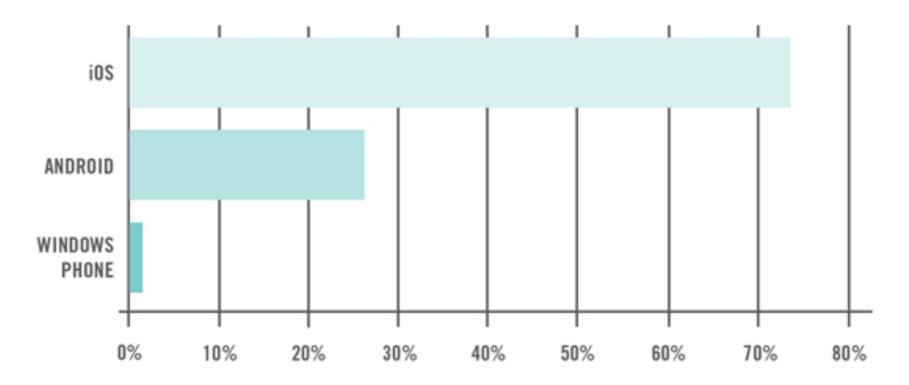


#### BlackBerry: It's a sinking ship!



- Significant installed base
- Widely viewed as the most secure mobile platform
- Tight integration between management components and devices
- No clear path forward for organizations relying on BB type security controls

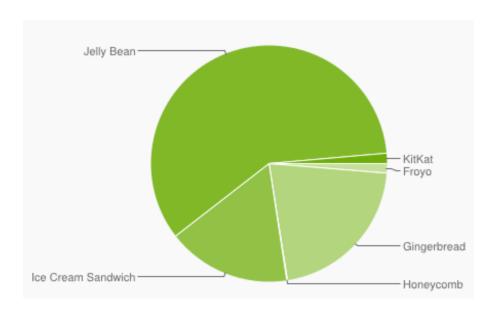




**Device Activations Q4 2013** 



- ■Android Choose your flavor!
  - Open Architecture
  - Over 80% on 4.x
  - Many Device Makers





4.4 - KitKat

• Distribution – 1.4%



4.1.x - 4.2.x - Jelly Bean

• Distribution – 59.1%



4.0.3 – 4.0.4 – Ice Cream Sandwich

• Distribution – 16.9%



3.2 - Honeycomb

• Distribution – 0.1%



2.3.3 - 2.3.7 - Gingerbread

• Distribution – 21.2%



2.2- Froyo

• Distribution 1.3%

Source: developer.android.com



# What's improved? Jelly Bean (4.2.2)

- App Encryption
- Always-on VPN
- ASLR
- Smart App Update
- Improved HTML5 Support
- JavaScript Engine (8)
- Multi-user

#### Jelly Bean (4.3)

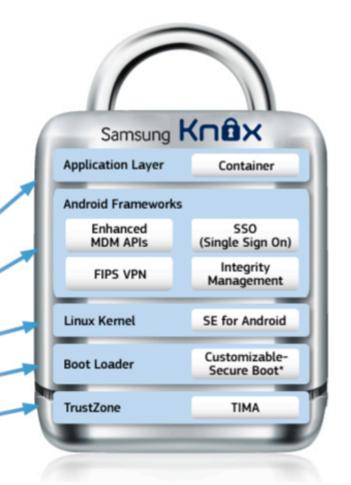
- Restricted Profiles
- Faster user Switching
- Additional Language Support



#### Samsung KNOX

- Most secure?
- SE Linux for Android
- BlackBerry like Platform Security
- Application Security
- Mobile Device Management





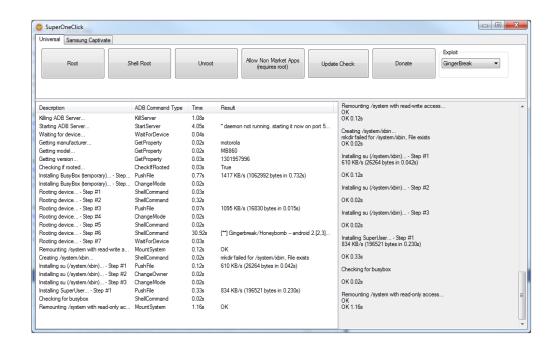
#### Android – Root

- Why Root?
  - Full OS control
  - Control manufacturer 'bloatware'
  - Apply security patches
  - Free apps
  - Tethering

#### Common Roots

- SuperOneClick
- Unlock Root
- One Click Root
- Nexus Root Toolkit
- Various others..





# Apple iOS (7)

- AirDrop
  - Ability to transfer files w/out email
- Control Center
  - Quick Access to Enable Airplane Mode
- Notification Center
  - Improved lock screen access
- Multitasking
  - Automatic scheduled syncing/refresh
- AppStore
  - Apps Auto-Update

#### Management Updates

- Prevent Apps Using Cellular Data
- Single Sign-On
- Silent Install
- Lost Mode



- iOS Security Updates
  - Touch ID
    - Also raises additional concerns
  - Data Protection for 3<sup>rd</sup> Party Applications
    - Accessible after first unlock
  - Activation Lock
    - Require Credentials to Reset/Activate Device
  - Managed Open-In
  - Per-App VPN
- iCloud
  - Photo Sharing Share photos with people with shared photo streams.
- 0
- Keychain Works with Safari to remember account names, passwords and credit card numbers. Can synchronize across supported devices. Secured with AES-256 bit encryption but resident in the cloud.



- Evasi0n
  - iOS 7.1
  - Others?











- Requirements
- What devices to support?
- Security challenges
  - Policies
  - Accessing corporate content
  - Loss/theft
- Human Resources Privacy Concerns



- Data loss due to lost/stolen devices
- Data transmission to third parties
- Loss of data during employee separation / termination
- Regulatory / compliance requirements



What are organizations doing?

Corporate Liable

Personal Liable (BYOD)

Hybrid

- Why BYOD?
  - Costs
  - Executive adoption
  - Work/Life Balance
  - Productivity



#### Additional Concerns

- Data stored in the cloud
  - Dropbox/Box.com/iCloud/Google Drive
- Differentiate personal and business data
- Copy/paste, Open-in, and Print control
- Single Sign-on





#### Las Vegas - estimated 5,000 cabs

- average of 2 phones per week
- 10,000 phones per week

#### **United Kingdom – London**

- Estimated 19,000 cabs (black cabs only)
- 10,000 phones per week





# Average 113 phones lost every minute \$50 average price for lost/stolen device

#### Phishing

Fraudulent imitation of a site to obtain credentials or cc

#### Clickjacking

Malicious technique to trick users into clicking a malformed link

#### Likejacking

Uses Facebook like butto

#### MitM

Spoof public/private WiFi

#### Prevention

- Device security settings
- Don't click on links
- Type the address
- User Awareness Training



- iOS Passcodes (Security vs. Usability)
  - Simple Passcode (4 numeric digits)
    - Less than 30 minutes
  - Longer Passcode (6 numeric digits)
    - Less than 3.15 days
  - Complex Passcode (7 alphanumeric, at least 1 uppercase and 1 numeric)
    - Less than 44,667 YEARS.



#### Android

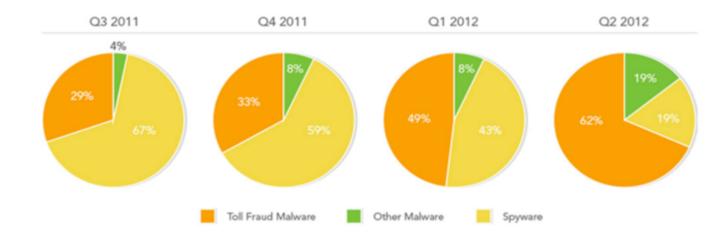
- Marketpay.A
- DroidDream
- Geinimi
- HongTouTou (aka ADRD)
- Zitmo
- MasterKey
- OpFake
- Obad

#### iOS

- Ikee
- iPhone.A
- Dutch 5€ Ransom
- Code signing exploit

#### Blackberry

Zitmo

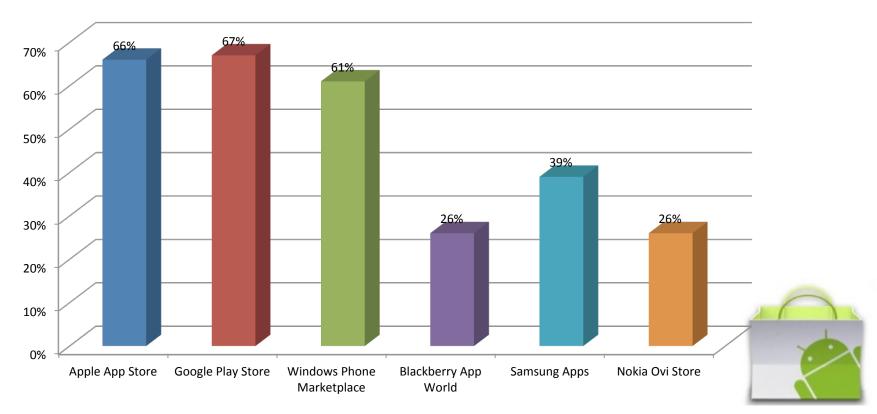




## **Breakdown of Free Apps**

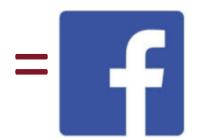
# What's the risk?

#### Percentage of Free Apps available in various App Stores



#### **Mobile Awareness**

Storage Modify or delete the con storage	Audio Settings Change your audio setting	Your location Approximate location (network-based), precise location (GPS and network-based)		
Other Application I Draw over other apps	Sync Settings Read sync settings, toggle	Camera Take pictures and videos		
System tools Read battery statistics	System tools Install shortcuts, read Hor shortcuts, test access to p	Your applications information Retrieve running apps		
Microphone Record audio	Affects Battery Control vibration, prevent	Your accounts Add or remove accounts, create accounts and set passwords		
Your location Approximate location (n location (GPS and netwo	Your applications in Reorder running apps, run	Phone calls Directly call phone numbers, read phone status		
Camera	Network communic	and identity		
Take pictures and video	Download files without no data from Internet, view W	Network communication Full network access		
Your applications i	view network connections	Your social information Modify your contacts, read call log, read your contacts, write call log		
Your accounts	Your accounts Find accounts on the devi			

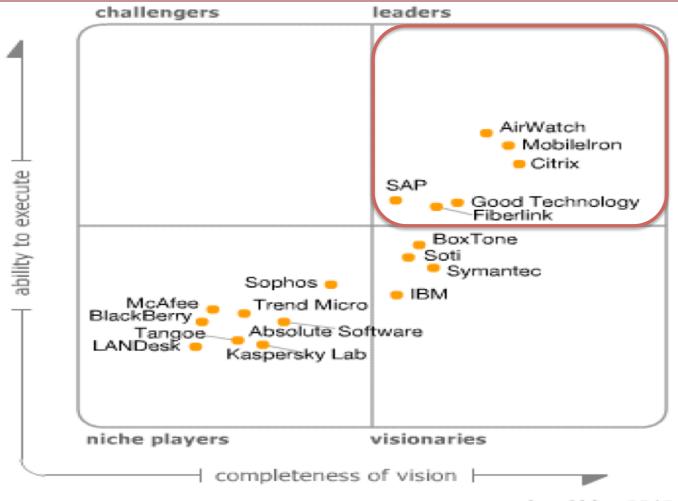




	IPCU	EAS	Third-Party MDM
Enforce passcode, length/complexity, history	х	Х	x
Lock after timeout or retry limit	х	Х	x
Remote lock and wipe over the air (OTA)		Х	x
Selectively disable the camera	х	Х	х
Selectively disable the browser	х		х
Control clipboard	х		x
Retrieve console logs, inventory	х		х
Manage VPN, Wi-Fi certificates	х		x
Manage ActiveSync email certificates		Х	х
Remove enterprise-distributed apps	х		×
Jailbreak detection/action			х
Manage enterprise App Store			х
Restrict data access to encrypted container			х
Manage devices remotely/OTA		Х	х
Lock on enterprise configuration violation			х
Comprehensive management for multiple platforms			x

Note: EAS functions described are based on Apple's implementation of EAS; only a partial comparison of features is shown.

Source: Gartner (February 2012)



As of May 2013

Source: Gartner (May 2013)

#### **Mobile Solutions**

Container Based

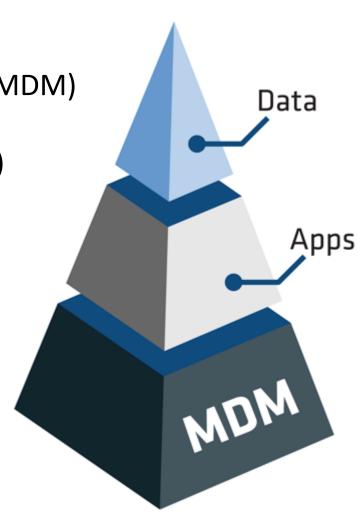
Pure-Play Mobile Device Management (MDM)

Mobile Application Management (MAM)

Not an Enterprise App Store

Next-Generation

Mobile Content Management (MCM)



#### **Mobile Management**

#### Containerized

- Separation of personal & corporate data
- Simple BYOD deployment
- Personal Information Manager (PIM)
- Verticals
  - Healthcare
  - Financial



### **Mobile Management**



#### Non-Containerized

- Device restrictions
- Use of native applications
- Simple architecture

- Verticals
  - Technology
  - Entertainment
  - Transportation



#### Containerize or not to containerize?

Pros		Cons			
•	High degree of data security	•	Can increase your carrier costs <sup>1</sup>		
•	Control access to e-mail application via PIN	•	Reliance on 3 <sup>rd</sup> party NOC		
•	Data Leak Prevention	•	Non-native experience		
•	Regulatory compliance (e.g. FIPS 140-2, SOX, HIPAA, etc.)	•	Only available as On Premise Solution		

<sup>1</sup> Contact your wireless carrier(s) for details on required plan changes and associated costs



- MDM
  - Vmware AirWatch
  - MobileIron
  - Citrix XenMobile
  - Symantec App Center
  - IBM MaaS 360
- Container
  - Good Technology
  - Fixmo
  - AirWatch Workspace
  - Citrix WorxMail







- MAM (Mobile Application Management)
  - Personal and corporate application segmentation
  - Policy based application access
  - Application and data encrypted container
  - Wipe only corporate data and applications
  - IAM application access





- MCM (Mobile Content Management)
  - Secure access to internal resources
    - Sharepoint
    - **Network Drives**
    - Document control
  - Strong Authentication





- MBM (Mobile Browser Management)
  - Secure access to internal sites
    - Sharepoint
    - Intranet Sites
    - Content Filtering
  - Strong Authentication



Now that devices are under control, what's next?

2014 will bring

Mobile Application Management

Mobile Content Management

Further consolidation?

Expect innovation from leaders

Expect new, more complex devices



# **Thank You**

